Muhamad Thio Basudewo

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PROFESSIONAL SUMMARY

Project-focused IT professional with 8+ years across database operations, UI/UX product design, and finance systems. Experienced in agile delivery, PRD documentation, sprint planning, stakeholder alignment, and end-to-end product development. Currently Database Administrator at PT Infomedia Nusantara; previously iOS UI/UX Designer at Apple Developer Academy. Brings a balanced, user-centered yet system-oriented approach to delivering reliable, scalable digital solutions.

CORE COMPETENCIES

Project Management | Agile/Scrum | PRD Documentation | Sprint Planning | Stakeholder Management | Scope Management | Risk Management | UI/UX Design | User Research | Wireframing | Prototyping | Database Administration | SQL | Performance Monitoring | SAP FI | Cross-functional Leadership

PROFESSIONAL EXPERIENCE

Database Administrator

PT Infomedia Nusantara, Jakarta | Oct 2022 - Present

- Monitor database performance and availability as first-level operational support.
- Produce routine performance and health reports for database systems.
- Conduct initial diagnostics and anomaly analysis using AWR and Manage Engine.
- Ensure scheduled database jobs and processes run reliably without disruption.
- Coordinate with stakeholders on incident resolution, reporting, and service continuity.

iOS UI/UX Designer

Apple Developer Academy | Universitas Ciputra, Surabaya | Feb 2021 - Dec 2021

- Designed end-to-end user flows and information architecture for iOS applications.
- Developed wireframes and user journey maps to support usability and clarity.
- Contributed to product ideation and user research using the Challenge Based Learning (CBL) framework.
- Collaborated in agile product development through PRD documentation, sprint planning, and retrospectives.
- Created low-fidelity and high-fidelity prototypes using Sketch.

SAP FI Data Entry

PT Barata Indonesia, Jakarta | Dec 2019 - Mar 2020

- Performed accurate financial data entry using SAP FI modules.
- Managed and validated banking documentation and financial records.
- Conducted balance verification and reconciliation within SAP FI.

IT Support Intern

PT GMF AeroAsia, Jakarta | Jul 2017 - Sep 2017

- Provided technical support for computer systems, networks, and hardware devices.
- Diagnosed and resolved hardware and software issues to maintain operational continuity.

PROJECTS

- **Jastipin (2021)** - Native iOS entrusted-shopping platform connecting buyers and jastip providers with payment security; companion Apple Watch app.
- **ASAP - As Swift As Possible (2021)** - Gamified iOS e-learning app for Swift learners using the CBL research framework.
- **Meally (2021)** - Mobile app helping households organize cooking ingredients and reduce waste via expiry reminders.
- **Arabic Course (2018)** - Android educational app for elementary school Arabic learning.

EDUCATION

Bachelor of Information Multimedia & Technology
Universitas Ciputra Surabaya | 2012 - 2018

Islamic Boarding School
Darussalam Gontor Ponorogo | 2005 - 2011

TECHNICAL SKILLS

Figma | Sketch | Adobe Illustrator | Adobe Photoshop | Database Monitoring & Management | AWR Diagnostics | Manage Engine | SAP FI | SQL | Database Querying | Backup & Recovery | Computer & Hardware Maintenance | Network Support | Swift Programming

LANGUAGES

Indonesian (Native) | English (Professional Working) | Arabic (Native/Bilingual)